

# DO YOU KNOW YOUR HEALTHCARE RIGHTS?

The Australian Charter of Healthcare Rights Register describes the rights of patients and other people using the Australian health system. These rights are essential to make sure that, wherever and whenever care is provided, it is of high quality and is safe.

- **ACCESS**  
You have the right to health care.
- **SAFETY**  
You have the right to safe and high quality care.
- **RESPECT**  
You have a right to respect, dignity and consideration.
- **COMMUNICATION**  
You have the right to be informed about services, treatment, options and costs in a clean and open way.
- **PARTICIPATION**  
You have a right to be included in decisions and choices about your care.
- **PRIVACY**  
You have a right to privacy and confidentiality of your personal information.
- **COMMENT**  
You have a right to comment on your care and to have concerns addressed.

For more information on the Charter ask for a flier on the Australian Charter of Healthcare Rights, or visit [www.safetyandquality.gov.au](http://www.safetyandquality.gov.au)

**AUSTRALIAN COMMISSION  
ON SAFETY AND QUALITY IN HEALTH CARE**